

March 7, 2015

To: Whom It May Concern:

Trudy Rilling-Collins and her team from Mosquito Lady Consulting have done an excellent job controlling mosquitoes at Four Seasons Resort Bali at Sayan and Four Seasons Resort Jimbaran over the past year.

The Mosquito Lady Consulting team has demonstrated consistent professionalism, excellent organizational and communication skills, and a sincere passion for providing "Environmentally Responsible Mosquito Control" which does not rely on the use of chemical pesticide spraying and fogging.

From a management perspective "Environmentally Responsible Mosquito Control" improves the guest experience both through the control of mosquitoes and the elimination of fogging.

If you are looking for an alternative to fogging, I would highly recommend their expertise.

Sincerely,

Uday Rao

General Manager